

# The Almcoe Quarterly Dispatch

Issue #9

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In this issue...

[The Newest Member of Almcoe](#)

[Almcoe Reaches 50 Employees](#)

[Words From Bill](#)

[Equipment Spotlight](#)

## The Newest Member of Almcoe



Almcoe recently rescued a 3 year old Rottweiler that somebody abandoned in front of our office. When we found her, she had been abused and was extremely malnourished, but after about two months of healing and good eating, she is finally gaining weight and getting used to everyone at Almcoe. She loves attention and is making a great guard dog around the shop. We named her Princess.

**Almcoe By The Numbers**

**Dear Jana,**

We hope you enjoy this issue of The Almcoe Quarterly Dispatch.

### • Almcoe Reaches 50 Employees

Almcoe Refrigeration was created by two men who had a vision to provide quality refrigeration services to their customers. They started out with only four employees and worked out of a garage in east Dallas. Their strong work ethic and commitment to building a reputable business grew Almcoe to what it is today.



Now, more than 46 years later, Almcoe continues to provide the same, top quality service to our customers. We have recently reached 50 employees, each of which is hardworking and dedicated to the continued growth and success of Almcoe. Looking back on where we began, and where we are today, this really is a huge milestone for our company.

### • Words From Bill

"Progress". Now theres a word that gets tossed around a lot. Webster defines this word as both a noun and a verb. As a noun we speak of the improvements that have been made in our operation by upgrading vehicles, training our personnel and streamlining processes. As a verb, Progress is the action of doing these things. So progress is both the process and the result. Here is some of the progress we have made (the result) and are making (the process).

- Our customer base is growing to include more locations for our present customers as well as new customers.
- Our total number of technicians has grown as well as our total head count.
- We have made conscious decisions in our parts purchases to minimize price increases.
- We are in the process of implementing some new accounting functions to help us in tracking job costs.
- We are adding key personnel to aid us in meeting

Numbers used below represent the months of April, May, and June.

- Number of Service Calls - **1496**
- Number of Service Calls during the same months in 2005 - **1310**
- Number of Installation Jobs - **28**
- Number of New Employees - **13**

more of our customer's needs

- We have adjusted job responsibilities to more aptly handle the increased volume of business.

It is very rewarding to look back at what has been accomplished and to look forward to well-planned goals. But we often forget to enjoy the process of progress that happens in small increments every single day. I want to encourage everyone to embrace the change and challenges that come with progress. Thank you to all that are and have been a part of the progress here at Almco Refrigeration Company.

#### • Equipment Spotlight

Frozen Beverage Dispensers (FBD) offers total frozen beverage solutions for your business. Years of experience and creative engineering has enabled them to manufacture only top quality dispensers.



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- Through superior manufacturing and 24/7 technical phone support, you can be confident that your dispenser will produce the best frozen drinks for your customers.

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