

Family News

Congratulations to Steve Gorman and his new wife, Sandy. They were married on June 28th. Best wishes to you both!

The newest addition to the Almcoe family was born on July 22. Ryan and Jana Glaze, and big sister, Abbie, welcomed Anna Claire to the world. She weighed 8 lbs. 4 oz.



Pictured above: Anna Claire Glaze with her proud "Hampaw". Anna Claire with her great granddaddy, W.E. Almquist.

Carol Meer welcomed her three, yes THREE, grandchildren into the world on September 7th. Carol's son, Brian, and his wife, Lucretia, are proud parents to triplets (2 girls and 1 boy). All of the babies are home now and doing great.



Pictured above: Shelby, Kerigan, and Zachary Meer

The Faces Behind the Scenes

A winning team requires excellent leadership. Almcoe's service and installation teams are the best in the business, but would not be so without knowledgeable, hard working managers, leading the way. Our managers put so much time and effort into organizing, overseeing, and evaluating their team's work. And it does not go unnoticed! Whether out on a job working along side their team members, or in the office, these men always give 100%.

Our service managers are Danny Essary (Dallas) and Chris Shuttlesworth (Tyler). Our installation managers are Sam Lindsey (Dallas) and Steve Johnson (Tyler). It's hard to imagine what Almcoe would be like without them!

Service at it's Best!

Almcoe continues to raise the bar on refrigeration service in Texas. A little friendly competition is helping our service technicians be the best they can be. We have 5 service teams being evaluated in 7 different areas.

The teams are:

Team 1- Dennis Price, Armando Rivera, Cesar Rendon, and Yuriy Kozmin

Team 2- Mike Looney, Ricky Williams, and Joseph Griego

Team 3- Max Johnson, Andy Tackett, and Jimmy Harper

Team 4- David Johnston, Steve Gorman, and Ben Salinas

Team 5- Chris Shuttlesworth, Steve Johnson, Randy Faubion, and Jason Howard

[Here are the current standings...](#)

Above and Beyond: Team Looney and Team David

Company Vehicle Upkeep- Team David

Customer Compliments- Team Dennis (with 4 compliments!)

Least # of Incomplete Tickets- Team David

Zero Callbacks- Team Chris, Team Max, and Team Looney

Zero Driving Complaints- Team Max, Team David, and Team Chris Safety- All 5 teams are excelling in this area. Way to go!

Congratulations to David Johnston's team. They were the overall winner for the first quarter. The scores are now back at 100 and the teams have been shuffled for the beginning of the second quarter competition. We will post the results in the January newsletter.

KEEP UP THE GREAT WORK!!!

Thank you to all of our employees for making Almcoe such a great place to work!

Sincerely,

Almcoe Refrigeration Company

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